

Family Support & Safeguarding Newsletter

Spring Term



Hello Parents/carers. I hope you find some useful information here. If you would like support, advice or have concerns for your child/ren that you wish to discuss please come in or you can find me on the gate most mornings/afternoons.

Jo Gamwell

**BLACK COUNTRY
FOODBANK**
LOVE . CONNECT . INVEST

If you are going through a crisis and need an emergency food parcel then please come into school for a Foodbank Voucher.



Sandwell's LWP scheme can provide furniture / white goods – all furniture will be good second hand furniture except for white goods and mattresses. These goods will be provided by [Provision House](#) (previously Loaves 'N' Fishes).

For all the above Local Welfare Provision (LWP) applications have to be done on-line via the customers [MySandwell Account](#) Eligibility so does apply - look at the criteria.

This is part of Supporting Sandwell information hub and it's another way you can get advice and information.

The messages will contain advice and tips on saving money, reducing bills and how to seek help if you need it.



Useful services

If you have debt issues, try your local Citizen's Advice Bureaux (www.citizensadvice.org) or Stepchange (www.stepchange.org)

[Council tax arrears](#) contact Customer Services team on [0121 368 1155](tel:01213681155) Or check status on-line via the customers [MySandwell account](#)

[Rent arrears](#) - Frequently asked questions or get in touch with the rents team on [0121 737 5148](tel:01217375148)

Benefits Check
Free community based advice (face to face and phone)

[Citizens Advice and members of Sandwell Consortium Council's welfare rights team](#)
0121 569 3158

Help for someone who is homeless
Please call the Housing Solutions Team on 0121 368 1166 (option 2).



**Are you concerned
about a vulnerable
child in Sandwell?**

**If you are in any
doubt, don't delay –
call 0121 569 3100 or
in an emergency dial
999**

What is neglect?

The persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's development.

Neglect can be a lot of different things, which can make it hard to spot. Different categories include the following:

- **Physical neglect**
A child's basic needs, such as food, clothing or shelter, are not met or they aren't properly supervised or kept safe.
- **Educational neglect**
A parent doesn't ensure their child is given an education.
- **Emotional neglect**
A child doesn't get the nurture and stimulation they need. This could be through ignoring, humiliating, intimidating or isolating them.
- **Medical neglect**
A child isn't given proper health care. This includes dental care and refusing or ignoring medical recommendations.

Neglect changes childhood. Children who've been neglected might experience short-term and long-term effects. NSPCC.

These can include:

- problems with brain development
- taking risks, like running away from home, using drugs and alcohol or breaking the law
- getting into dangerous relationships
- difficulty with relationships later in life, including with their own children
- have a higher chance of having mental health problems, including depression.

Worried about a child?

You can contact the NSPCC Helpline by calling 0808 800 5000, emailing help@NSPCC.org.uk or completing our report abuse online form.